

Lakeway Transit

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**LAKEWAY TRANSIT SYSTEM GUIDE
SYSTEM MAP**

Revised 8/2021

How to ride Lakeway Transit!

Whether you are experienced at using public transportation or a newbie, riding the Lakeway Transit bus is easy!

Boarding the Bus

Await your bus at the nearest Lakeway Transit bus stop and wave to the driver as they approach. For your safety, buses cannot stop at any other location. When the bus arrives, step aboard using the available hand rails for safety. Once on board, you can pay your fare by providing cash into the farebox, or by showing the driver your monthly pass. Upon completion of the transaction, take the nearest available seat.

Exiting the Bus

As we approach your destination, please inform the driver that you wish to leave at the next stop early enough that the driver can brake safely. Upon reaching the stop, depart the bus using the available handrails for safety. If crossing the street wait for the bus to pull away before crossing the street.

Wheelchairs

Lakeway Transit buses are equipped to carry riders in wheelchairs. Simply alert the driver that you wish to board and they will assist you with using the wheelchair lift.

Bicycles

Lakeway Transit buses serving the Morristown community are equipped with bicycle racks for your convenience on a first-come/first-served basis. Individuals are responsible for securing their own bike, Lakeway is not responsible for damage on racks. For passenger safety, bicycles are not allowed inside buses.

Service Days /Hours

Monday – Friday, 7:00 AM to 6:00 PM

Holidays (No Service)

New Years Day, Memorial Day, Good Friday, Veterans, Independence Day, Labor Day, Thanksgiving, Thanksgiving Friday and Christmas Day and Eve.

Fares and Passes

Lakeway Transit offers a few convenient options for paying our fare. Cash is readily accepted (exact change only, no cash back) when you board the bus, or you can use a pre-purchased monthly pass (for unlimited rides). Reduced Fares may be available, please contact the transit center for details.

*additional fee for transfer trips



Rider Rules and Courtesy

As you are riding Lakeway Transit, please be mindful of the following rules and guidelines for the benefit of all of our riders:

- Eating, drinking and smoking are not allowed on the bus
- No weapons of any kind are allowed
- For your safety, please remain seated whenever the bus is in motion
- Cursing and rude language are prohibited
- Children must be under control of a parent or guardian at all times
- Passengers under the age of 12 must be accompanied by an adult
- Personal music players must be used with headphones
- Please keep cell phone conversations low in volume
- Please reserve front seats for the elderly and persons with disabilities
- Bags, large packages and strollers must be kept out of the aisles for the safety of passengers
- Pets are not allowed on buses, however service animals are welcome
- Combustible materials are not allowed, with the exception of portable oxygen tanks and respirators.

If a disability prevents you from using regular Lakeway Transit buses, you may be eligible for paratransit services. Call Lakeway Transit at 1.833.923.0032 to find out about special transportation service for persons with disabilities.

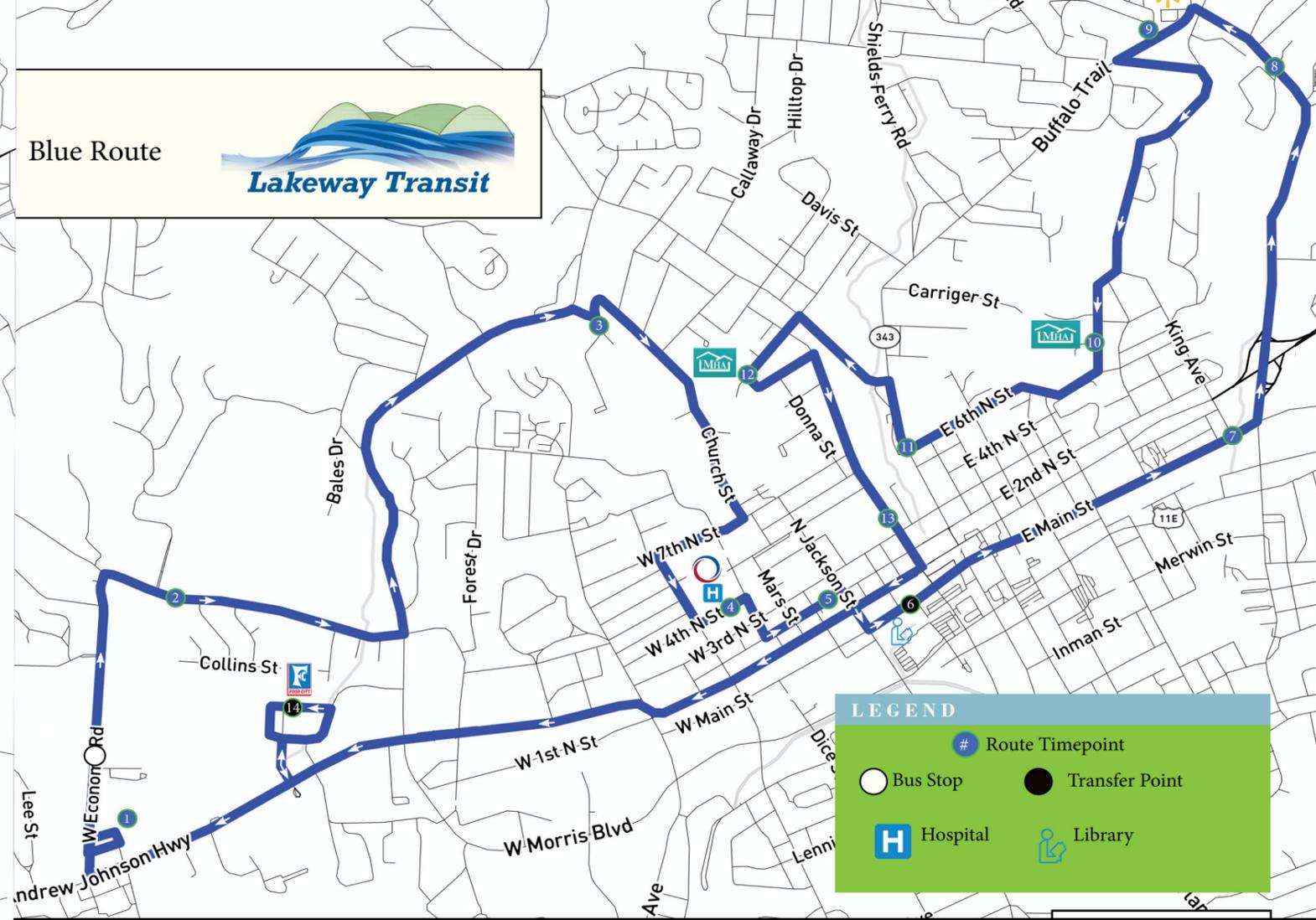
Orange Route



LEGEND

- # Route Timepoint
- Bus Stop
- Transfer Point
- H Hospital
- 📖 Library

Blue Route



LEGEND

- # Route Timepoint
- Bus Stop
- Transfer Point
- H Hospital
- 📖 Library

ORANGE ROUTE

OUTBOUND STOP TIME

- Transit Hub (Orange, Blue, Green) :00
- MATS :09
- Health Department (Orange, Blue, Green) :11
- TCAC :14
- Main/King :16
- Morningside/Hale :21
- N Haun/Big Lots
- Walters State CC

Monday-Friday 7:00am-6:00pm.
Time points represent the approximate time bus will arrive at stop location.

INBOUND STOP TIME

- Crockett Trace :24
- College Square Mall :35
- Food City :40
- VA Clinic/St. Lukes :47
- Healthstar
- TCAT
- Transit Hub (Orange, Blue, Green)

● Transfer ● Timed Stop ○ Non Timed Stop

BLUE ROUTE

OUTBOUND STOP TIME

- Transit Hub (Blue, Orange, Green) :00
- Fairway Apts. :04
- Walters Ridge :08
- Hospital :13
- Courthouse :18
- Health Department (Blue, Orange, Green) :22
- Liberty Hill Rd :24

Monday-Friday 7:00am-6:00pm.
Time points represent the approximate time bus will arrive at stop location.

INBOUND STOP TIME

- Walmart Market :26
- Crestmore :30
- Terrace View :32
- Fulton-Hill Park :35
- Henry Manor :37
- Food City (Green, Blue) :45
- Transit Hub (Orange, Blue, Green) :55

● Transfer ● Timed Stop ○ Non Timed Stop

Green Route



LEGEND

- # Route Timepoint
- Bus Stop
- Transfer Point
- H Hospital
- 📖 Library

Green Route

OUTBOUND STOP TIME

- Transit Hub (Orange, Blue, Green) **:00**
- Sulphur Springs **:09**
- Kennedy Cir **:11**
- Senior Center **:12**
- Lincoln/Jackson **:14**
- Joe Hall/Debi Cir **:17**

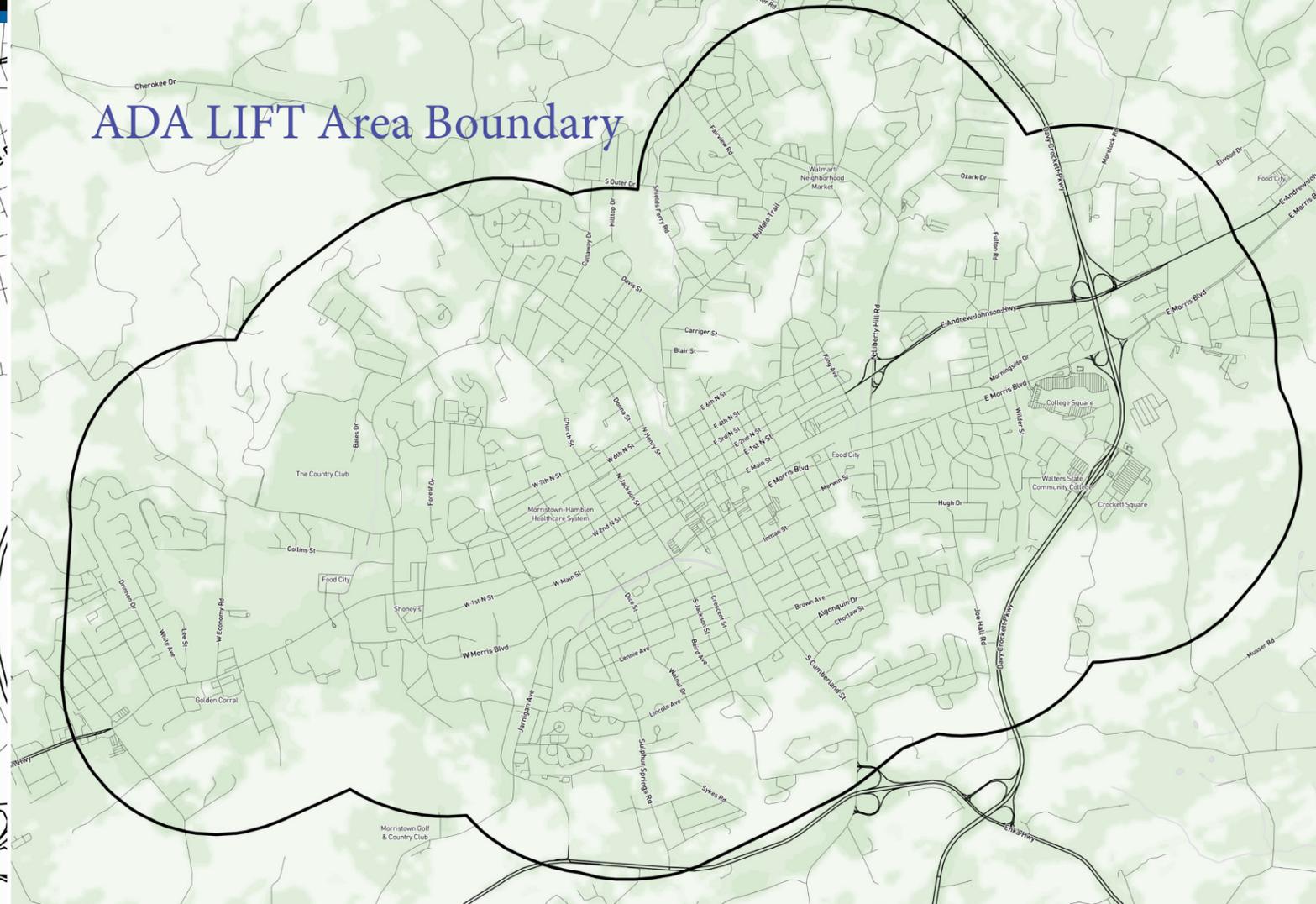
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Time points represent the approximate time bus will arrive at stop location.

INBOUND STOP TIME

- Carlyle **:21**
- Montvue Ave **:25**
- Laurelwood Apartments **:27**
- Healthstar **:32**
- Health Department (Orange, Blue, Green) **:35**
- VBI **:40**
- Food City (Green, Blue) **:47**
- Transit Hub (Orange, Blue, Green) **:50**

 Transfer Timed Stop Non Timed Stop

ADA LIFT Area Boundary



LIFT SERVICE

If a disability prevents you from using regular Lakeway Transit buses, you may be eligible for paratransit services. Call Lakeway Transit at 1.833.923.0032 to find out about special transportation service for persons with disabilities.

Advanced certification is required to obtain Lakeway Transit Lift service.

The certification process generally takes about three weeks and has the following key requirements:

- The applicant must be completed and signed by the person requesting service as well as a medical profession.
- Trips will be provided under the provisions of the Americans with Disabilities Act (ADA) only if both origin and destination are within 3/4 mile of the Lakeway Transit fixed-route system. See the service area map.

*Other restrictions apply. Call Lakeway Transit at 1-833-923-0032 for details.

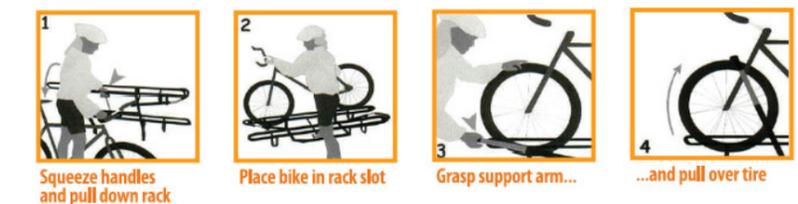
Schedule a Pick up

If you need to schedule a pick-up and are already approved for paratransit service, please call Lakeway Transit at 1.833.923.0032.

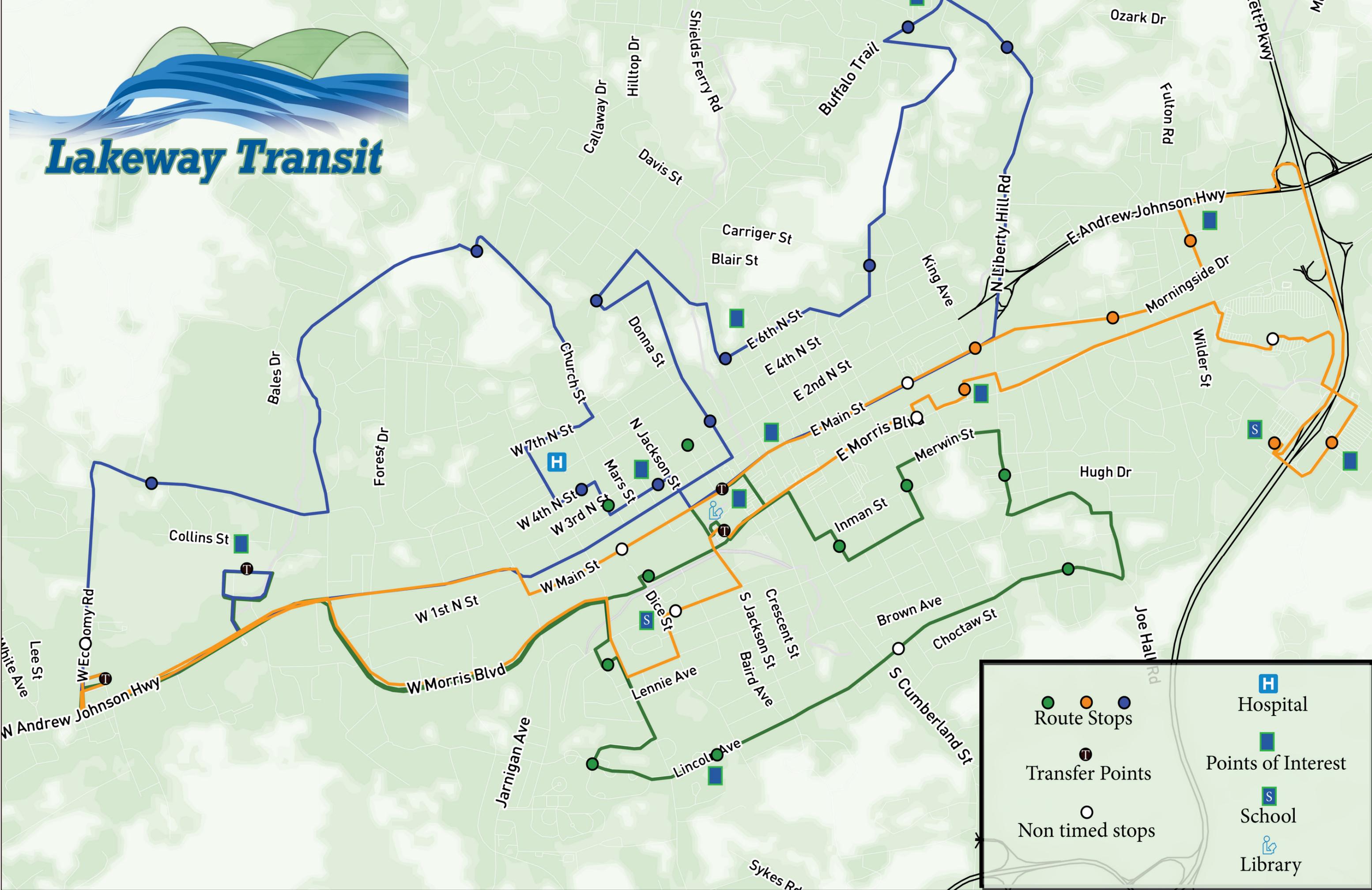
Lakeway Transit provides bike racks for your convenience on the front of the buses. It is FREE to bring your bike with you. Space is provided for two bikes per bus and available on a first-come basis. Unfortunately, bikes are not allowed inside the bus, so if the rack is full you may have to wait for the next bus. Only conventional, single seat, standard size, non-motorized, normal tires, two wheeled bicycles are allowed on the bike racks.

BIKING WITH LAKEWAY TRANSIT!!!

How to Load and Unload Your Bike



Lakeway Transit



Route Stops			Hospital
Transfer Points			School
Non timed stops			Library
			Points of Interest

ORANGE ROUTE

	Transit Hub 1	Health Department 2	E Main/King 3	Morningside/Hale 4	N Haun Dr/Big Lots 5	Walters State CC 6	Crockett Trace Dr 7	Food City Berkline 8	Healthstar 9	Transit Hub 10
AM	7:00	7:09	7:11	7:14	7:16	7:21	7:24	7:35	7:40	7:47
	7:30	7:39	7:41	7:44	7:46	7:51	7:54	8:05	8:10	8:17
	8:00	8:09	8:11	8:14	8:16	8:21	8:24	8:35	8:40	8:47
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PM	12:00	12:09	12:11	12:14	12:16	12:21	12:24	12:35	12:40	12:47
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Transit Hub 1	Fairway Dr 2	Walters Ridge 3	Hospital 4	Courthouse 5	Health Dept 6	Liberty Hill Rd 7	Walmart Market 8	Crestmore 9	Terrace View 10	Fulton-Hill Park 11	Henry Manor 12	Food City 13	Transit Hub 14
7:00	7:04	7:08	7:13	7:18	7:22	7:24	7:26	7:30	7:32	7:35	7:37	7:45	7:55
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Transit Hub 1	Price Dr 2	Kennedy Cir 3	Senior Center 4	Lincoln Ave 5	Joe Hall / Debi Cir 6	Carlyle 7	Montvue Ave 8	Laurelwood Apartments 9	Healthstar 10	Health Dept 11	VBI 12	Food City 13	Transit Hub 14
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FARES

CASH FARES

ADULT	\$1.50
CHILDREN	\$0.75
STUDENT ELIGIBLE TO LOCAL COLLEGES & TRADE SCHOOLS	\$0.75
PERSON W/DISABILITY THOSE 65+ AND MILITARY VETERANS W/APPROVED APPLICATION	\$0.75

MONTHLY

ADULT	\$40.00
CHILDREN	\$20.00
STUDENT ELIGIBLE TO LOCAL COLLEGES & TRADE SCHOOLS	\$20.00
PERSON W/DISABILITY THOSE 65+ AND MILITARY VETERANS W/APPROVED APPLICATION	\$20.00

Severe Weather:

During times of severe weather, service may be delayed or cancelled. For updates on service during these times, please refer to the Lakeway Transit website, at: Lakewaytransit.com, or call the Lakeway Transit office at: 1-877-821-6232.

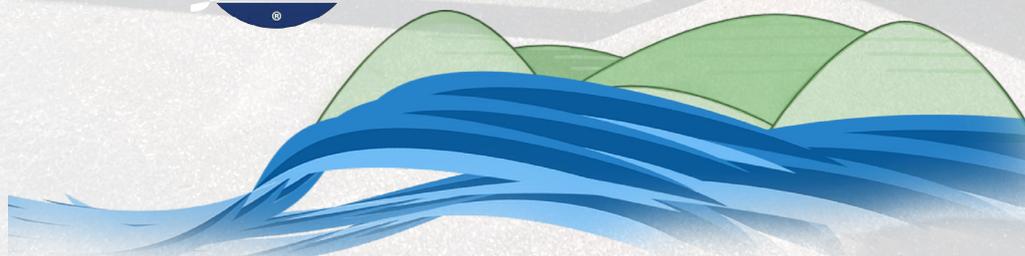
Title VI

ETHRA is an equal opportunity employer/service provider. ETHRA ensures no person shall be excluded from participation in, or denied the benefit of, or subjected to discrimination under any program on the grounds of race, color, sex, age, disability, national origin, family status, gender identity, sexual orientation, or any other group protected by federal or state law. Any staff member can be of assistance if a special accommodation to fully participate in an ETHRA program is needed. If you feel you have been discriminated against, you may file a complaint with ETHRA or directly with the FTA. For more information, please contact us at 865-691-2551, extension 4262.

Service Funded through grants from the Tennessee Department of Transportation and the Federal Transit Authority.



Federal Transit
Administration



Lakeway Transit